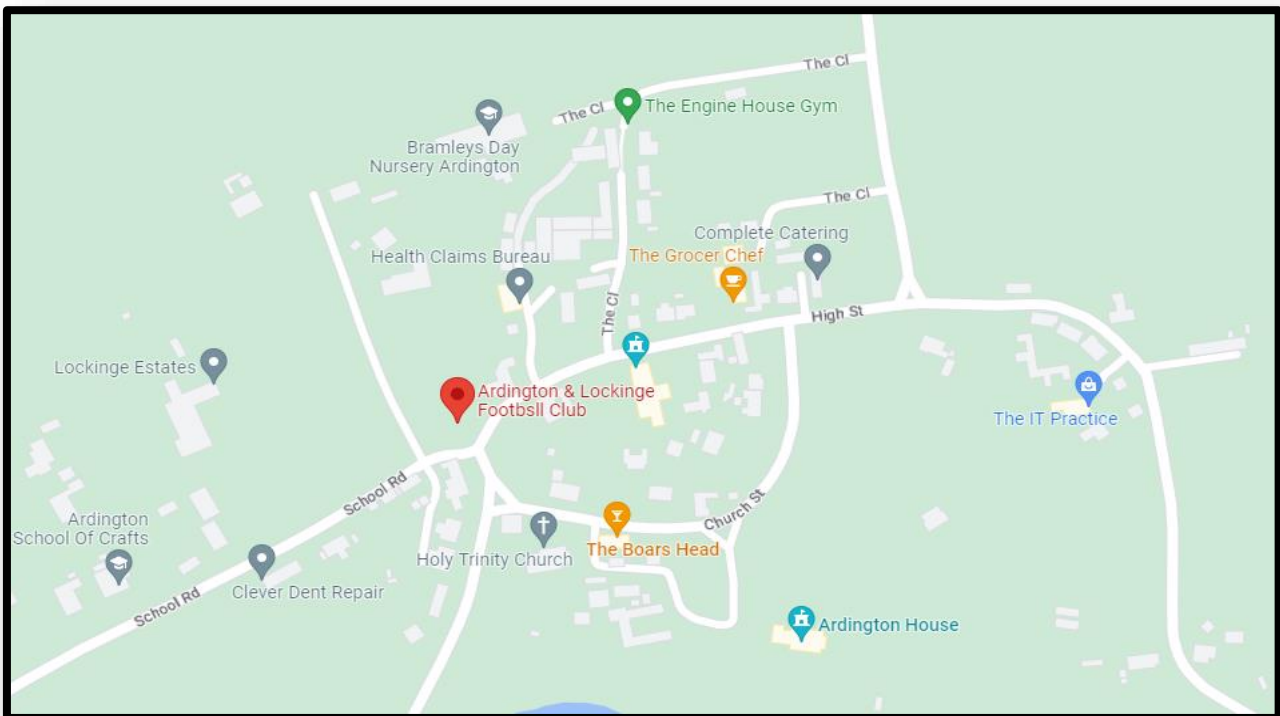
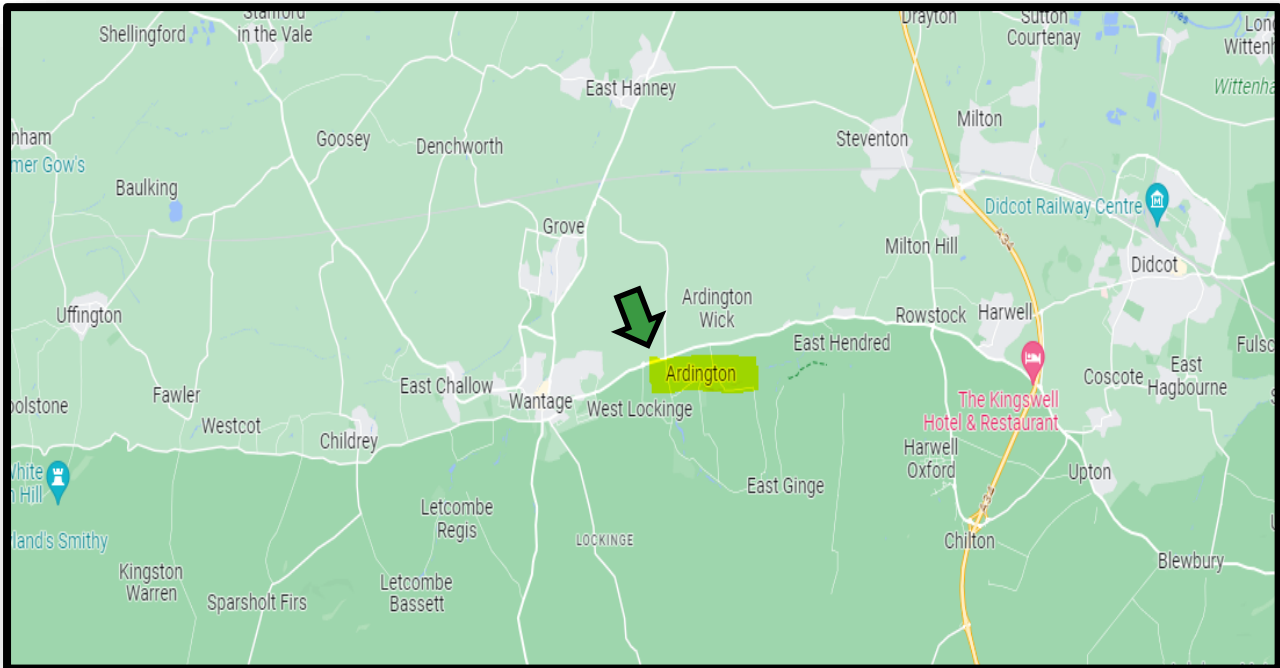


Frequently Asked Questions

Q. What is the site address and directions?

A. Address: Ardington & Lockinge Sports Club, Well Street, Ardington, Wantage OX12 8QB





CAMPSOUL



SOUL FUNK JAZZ MUSIC FESTIVAL – 25-27 August 2023

Q. Are there any tickets available on the gate?

A. NO. There will be no tickets available on the gate – **STRICTLY TICKETS ONLY**

Q. What proof of purchase do I need?

A. Please bring your booking reference or proof of your full name. Wristbands will be issued on arrival at the Main Gate.

Q. What time can we arrive and what time do we need to vacate the site?

A. Those with exclusive **Friday Club passes*** may arrive from **12:00 (Midday) Friday**. **Weekend passes** may arrive from **10:00 Saturday morning**.

Please do not arrive any earlier than the times stipulated above

Saturday/Sunday Day passes – The music kicks-off at midday both days, you are more than welcome to arrive before, **if you are camping you may arrive from 10:00**.

Saturday night only campers you must vacate the site by 10:30 Sunday morning.

All wristbands will be issued on arrival and must be worn for the duration of the festival anyone not wearing a wristband will be asked to leave the site.

Please note: the gate will close at 7pm Friday, Saturday & Sunday – Please arrive before 7pm, entry will not be permitted after this time.

The site must be vacated by all campers by **12:00 (Midday) Monday**

Friday Club passes** – *If your ticket states it is a Weekend Pass it **DOES NOT** include Friday Club. **Please do not come Friday as you will be turned away.

Q. What can we camp in?

A. Tent, Campervan, Caravan & Motorhome – please purchase the relevant camping pitch. We have designated areas for Caravans & Motorhomes.

In order to camp next to friends you need to make sure you arrive together.

Strictly **NO CAMPING** on the Football Pitches, these are designated play areas.

Q. What parking do you have?

A. On site car parking is FREE if you have purchased a Tent/Campervan or Caravan/Motorhome pitch, you will be able to park your car (**ONE CAR ONLY**) next to your tent/caravan. If you are planning on leaving the site over the weekend you must park in the designated parking area. **The cost to park is £10 per car and must be purchased from the Main Gate (CASH ONLY).**

PLEASE NOTE: ONCE PARKED YOU WILL NOT BE ABLE TO LEAVE THE CAMPING SITE.

If parking in the designated parking area you will not be able to access the camping site to unload.

Due to Fire Risk/Health & Safety, we can only allow those purchasing a camping pitch to park their car (**ONE CAR ONLY**) next to their tent/caravan. If you are sharing a tent and did not purchase the camping pitch you must park in the designated parking area.



CAMP SOUL



SOUL FUNK JAZZ MUSIC FESTIVAL – 25-27 August 2023

Q. What amenities do you have?

A. Water: There is fresh running water available from the Club House 24 hours a day. Bottled water will be available to purchase.

Toilets: There are both Male & Female toilets in the Club House. There will also be Portaloos available around the site. The Disabled Toilet is also located in the Club House. All will be serviced regularly throughout the weekend.

Showers: A separate wristband must be bought from the Main Gate for £10 (**CASH ONLY**), if attendees wish to use the showers on site, this will be unlimited use for the weekend. Under 16's are free.

Please **DO NOT** use the showers if you have not purchased a shower wristband.

Electricity: We do not have any electric hook-ups on site.

Refuse: There will be plenty of refuse bins around the site, Please ensure you take any large items home with you, we have had gazebo frames, chairs and bedding left.

Please do not leave these on site at the end of the festival.

Food & Drink - There are a number of food outlets on-site serving hot & cold food and drinks. The Clubhouse will be serving Breakfast, tea and coffee.

Although we allow food and drink to be brought onto site – **NO GLASS BOTTLES**, we ask that you support our food outlets and Bar.

Strictly NO drink in the Club House area, unless purchased from the Bar.

Fire Pits/Coal BBQs: **NO Fire Pits or Coal BBQs**, please do not bring to the Festival. This follows advice from the Fire Brigade and Local Authority. This is for everyone's safety,

Q. Can we bring our DOG?

A. Yes well behaved dogs that will not disturb others are welcome, but they must be kept on a leash at **all times** as we have young children playing and not everybody is a dog lover. Please clean up after your dog. **ALWAYS POOP & SCOOP!**

Q. What Children's entertainment do you have?

A. There will be a Football Pitch, Table Tennis, Table Football, Pool Table, Pitch Golf, Cricket and Aunt Sally. Whilst children are safe if they remain on site, their parents or guardians are responsible for them at all times.

HEALTH & SAFETY

Whilst we, SoulPower Promotions (SP) want you to enjoy the event, we are still aware of the need to comply with any Health and Safety matters to include any Fire Safety Procedures for all in attendance.

The Campsoul Music Festival Event Management Plan (EMP) includes our Health and Safety Policy and Fire Risk Assessment, this will be available at the Main Gate situated at the entrance to the venue should anyone wish to view it.

1. We will have cleaners on site regularly cleaning the toilets. There will also be hand sanitiser stations located in the activity areas e.g. table tennis, table football, pool table.
2. Please be aware of the Fire Points around the venue in particular the Fire Assembly Points, in the event of any emergency.
3. Should you be aware of any immediate dangers/hazards please contact a member of the SP team at any time and they will take appropriate action.
4. In the event of an accident/injury there will be a first aider on site over the weekend – who will be available at the Main Gate.
5. In an Emergency dial 999. Police Non-Emergency dial 101. Non-Emergency Medical dial 111

Campsoul Festival Site Layout – *This site map is not to scale, it is for illustration purposes only*

