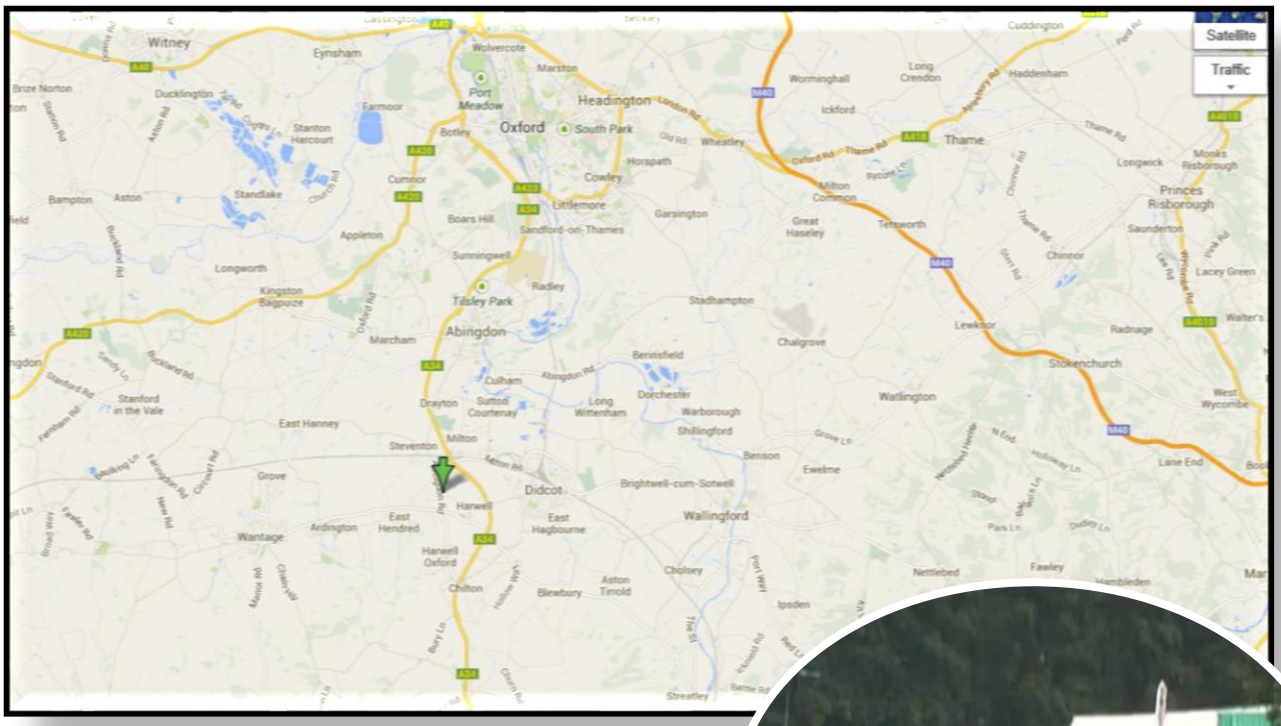
CAMPSOUL

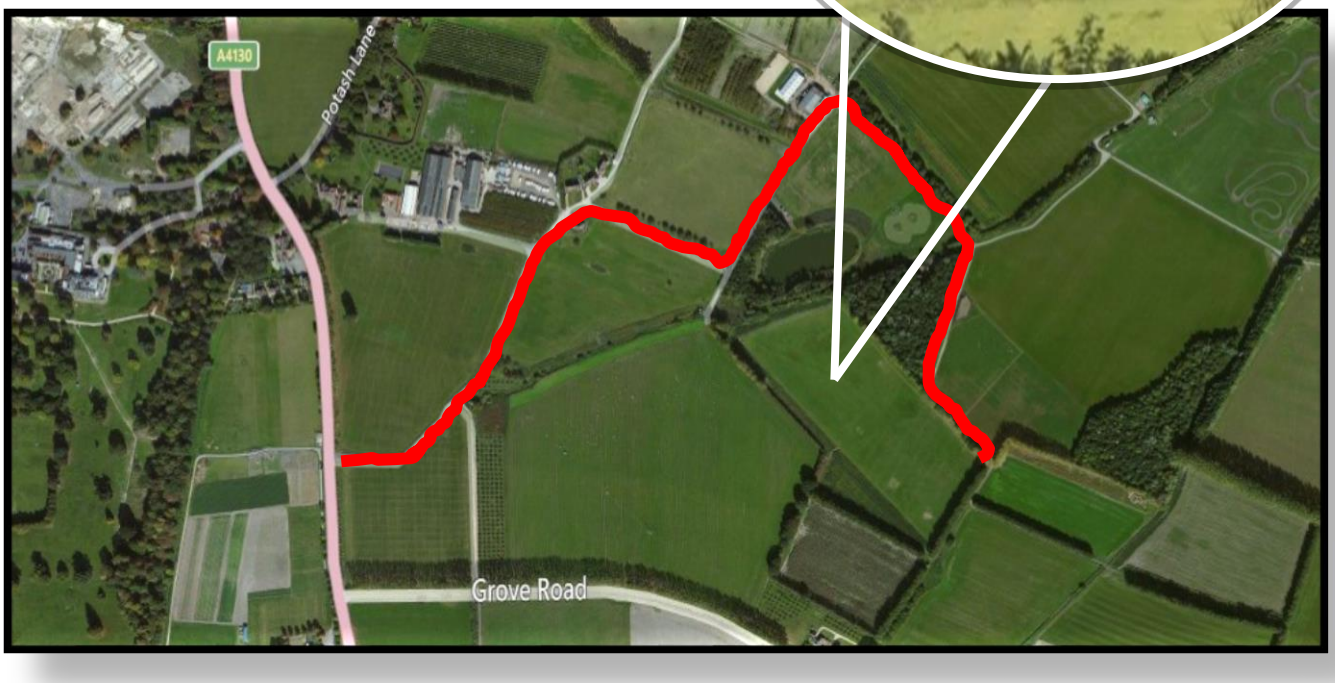
SOUL FUNK JAZZ MUSIC FESTIVAL – 25-26 August 2018

Frequently Asked Questions

Q. What is the site address and directions?

A. Address: Grove Farms, Milton Hill, OX13 6AD Oxfordshire





CAMPSOUL FAQs

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Q. Are there any tickets available on the door?

A. No. All tickets must be purchased prior to the event

Q. What proof of purchase do I need?

A. Please bring your booking reference or proof of your full name. Wristbands will be issued on arrival at the Main Gate.

Q. What time can we arrive and what time do we need to vacate the site?

A. Those with exclusive **Friday Club passes*** may arrive from **12:00 (Midday) Friday**.
Weekend passes may arrive from **08:00 Saturday morning**.

Please do not arrive any earlier than the times stipulated above

Saturday/Sunday Day passes – The music kicks-off at midday both days, you are more than welcome to arrive before, and if you are camping you may arrive from 08:00.
Saturday night campers *you must vacate the site by 10:30 Sunday morning.*

All Wristbands will be issued on arrival and must be worn for the duration of the festival

Please note: the gate will close at 7pm Friday, Saturday & Sunday – Please arrive before 7pm, entrance will not be permitted after this time.

The site must be vacated by all campers by **12:00 (Midday) Monday**

Friday Club passes– If you purchased your Weekend Pass after 22nd April 2018 they **do not include Friday Club and you will not be able to gain admission.*

Q. What can we camp in?

A. Tent, Campervan, Caravan & Motorhome – please purchase the relevant camping pitch. We have designated areas for Caravans & Motorhomes. There is also a "Family Camping" area.

Q. What parking do you have?

A. Car Parking is FREE. If you have a weekend pass and are not leaving the site all weekend then you may park a car or small van next to your tent, if you plan to leave the site over the weekend then you must park in the designated parking area.

Please note: Due to Fire Risk/Health & Safety, we can only allow those purchasing a camping pitch to park their car next to their tent. If you are sharing a tent and did not purchase the camping pitch you must park in the designated parking area.

Q. What amenities do you have?

A. Water: The Campsoul site is on remote farmland, therefore there is no running water on site please bring your own bottled water. There will be some bottled water available to purchase at the Main Gate.

Toilets: Toilets are available on site. Please note these are portable toilets and only the toilet tissue provided is to be flushed anything else MUST be disposed of in the provided refuse bins. We have a Disabled Toilet on-site within the VIP area so please contact a member of the Campsoul staff if you need this facility at the weekend.

Showers: There are no Showers available on site. However, there are showers available at The Wave (swimming pool) in Didcot at a cost of approx. £3.50.

Didcot Wave Newlands Avenue Didcot Oxfordshire OX11 8NX
Tel: 01235 819888

Electricity: We do not have any electric hook-ups on site.

Refuse: There will be plenty of refuse bins around the site, Please ensure you take any large items home with you, we have had gazebo frames, chairs and bedding left. Please do not leave these on site.

Food & Drink - We have an exciting array of vendors on site for the weekend, more tbc.

The Oxfordshire Pizza Company – serving fantastic Pizza's cooked on a barbecue

Rustys Café – serving hot food (burgers, chips) and teas & coffees

Monday morning from 8.00am Bacon Rolls, Teas & Coffee Will be available to purchase

The A-Frame Bar – serving delicious local, organic real ales from Butt's Brewery and cider from Butford Organics, as well as spirits & cocktails

Only drinks purchased in the A-Frame bar maybe drunk within the A-Frame Bar area.

You may also bring your own food and drinks – **NO GLASS BOTTLES**

Fire Pits/BBQs: Any campfires must be a standard fire pit / All BBQs are to be used sensibly and with caution.
Please ensure that all BBQs and fire pits are kept under control so as not to interfere with other campers and cause any danger and are fully extinguished after use.

Q. Can we bring our DOG?

A. Yes well behaved dogs that will not disturb others are welcome, but must be kept on a leash at all times as we have young children playing and not everybody is a dog lover. Please clean up after your dog.

Q. What Children's entertainment do you have?

A. There is lots for Children to do on site such as Bouncy Castle, Fairground Attractions, Football Pitch, Face Painting and Crafts…more TBC. Charges for Attractions provided will have prices displayed on site. Whilst children are safe if they remain on site their parents or guardians are responsible for them at all times.

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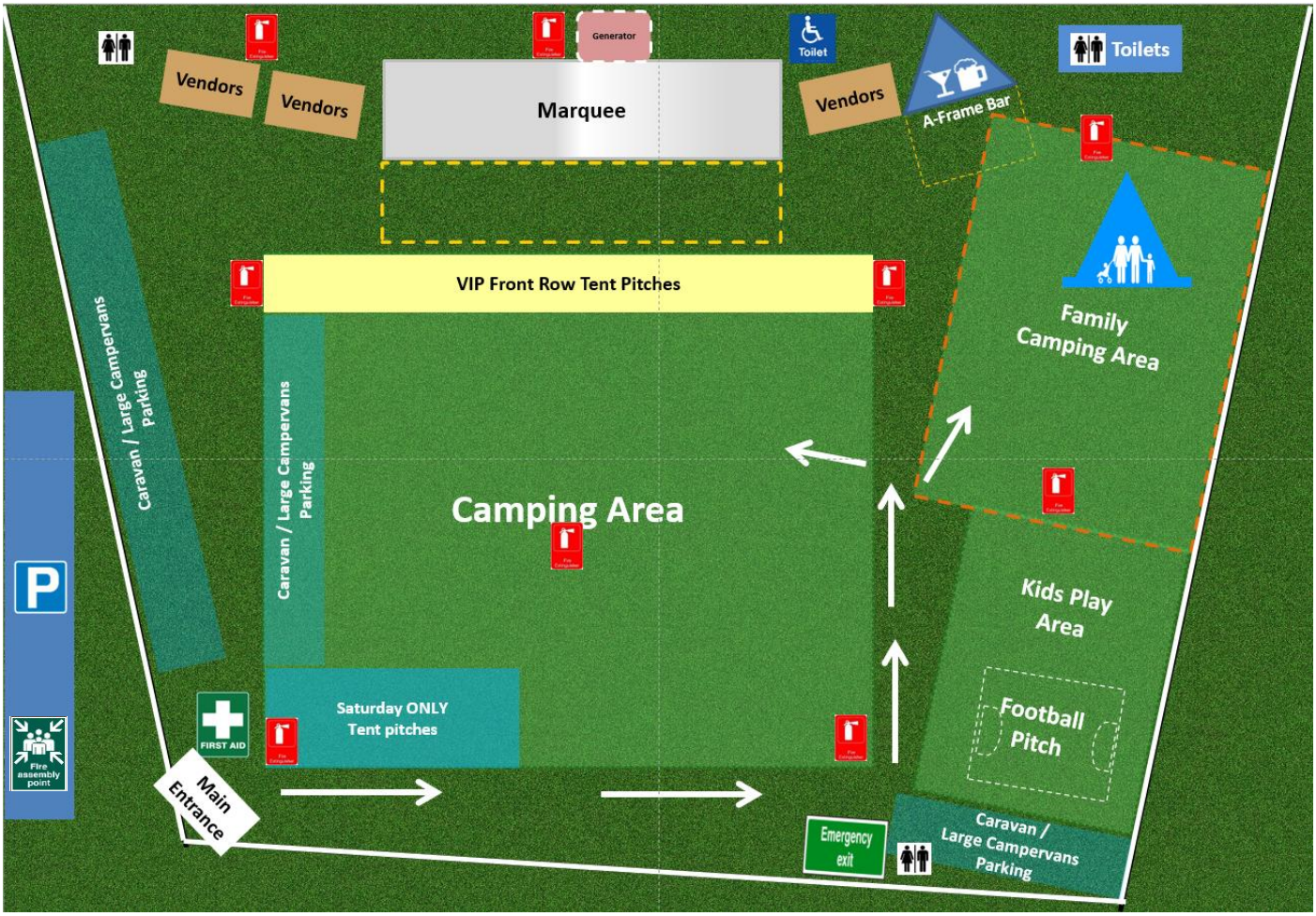
HEALTH & SAFETY

Whilst we, Soulpower Promotions (SP) want you to enjoy the event, we are still aware of the need to comply with any Health and Safety matters to include any Fire Safety Procedures for all in attendance.

The Camp Soul Music Festival Health and Safety Policy (along with our Fire Risk Assessment, from the Event Management Plan - EMP) is available at the Main Gate, situated at the entrance to the venue should anyone wish to view it.

1. Please be aware of the Fire Points around the venue in particular the Fire Assembly Points, in the event of any emergency.
2. Should you be aware of any immediate dangers/hazards please contact a member of the SP team at any time and they will take appropriate action.
3. In the event of an accident/injury Oxon Event Medics will be on site, they will be available at the contact point (Main Gate), for the duration of the event.
4. In an Emergency dial 999. Non-Emergency dial 101.

Campsoul Festival Site Layout