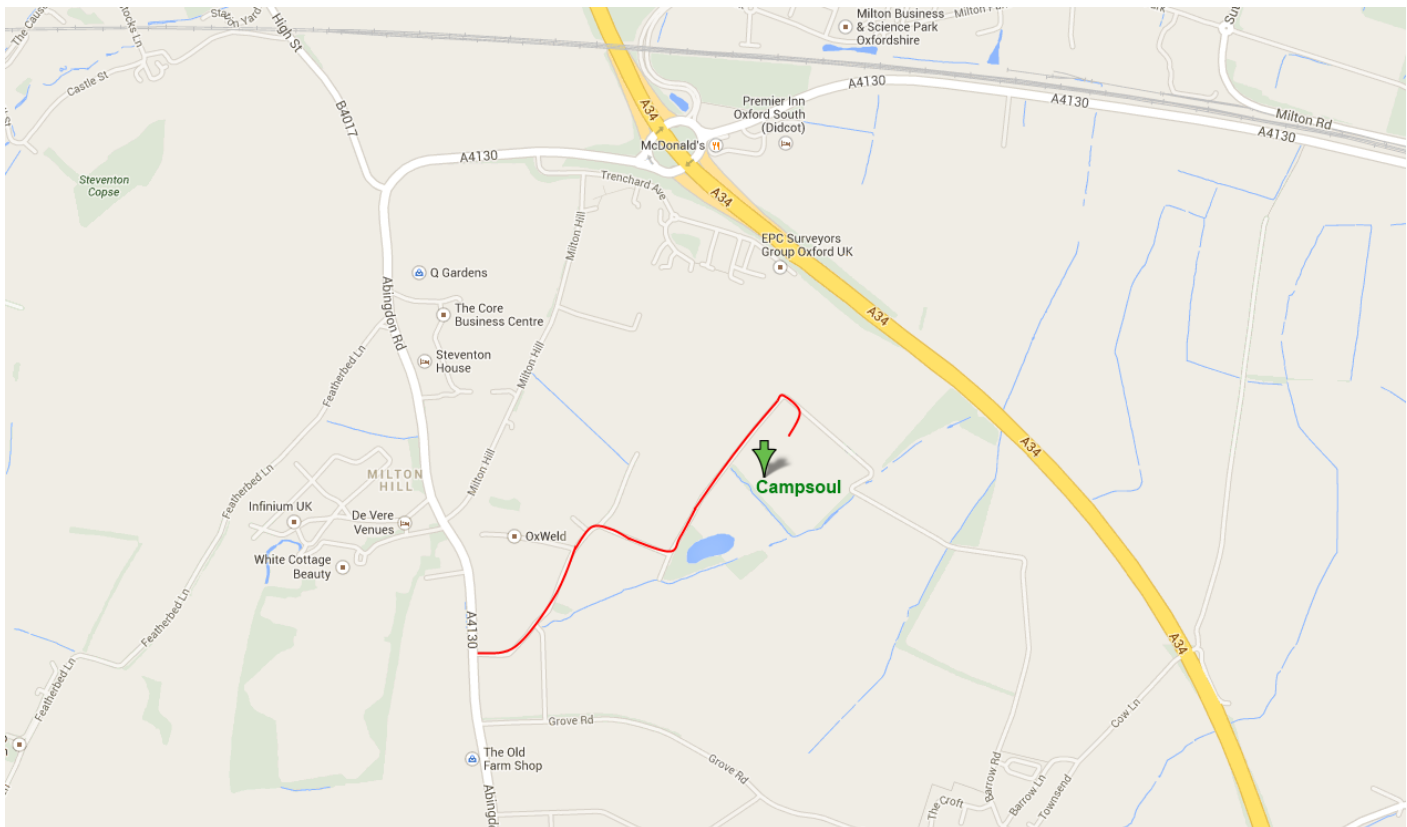
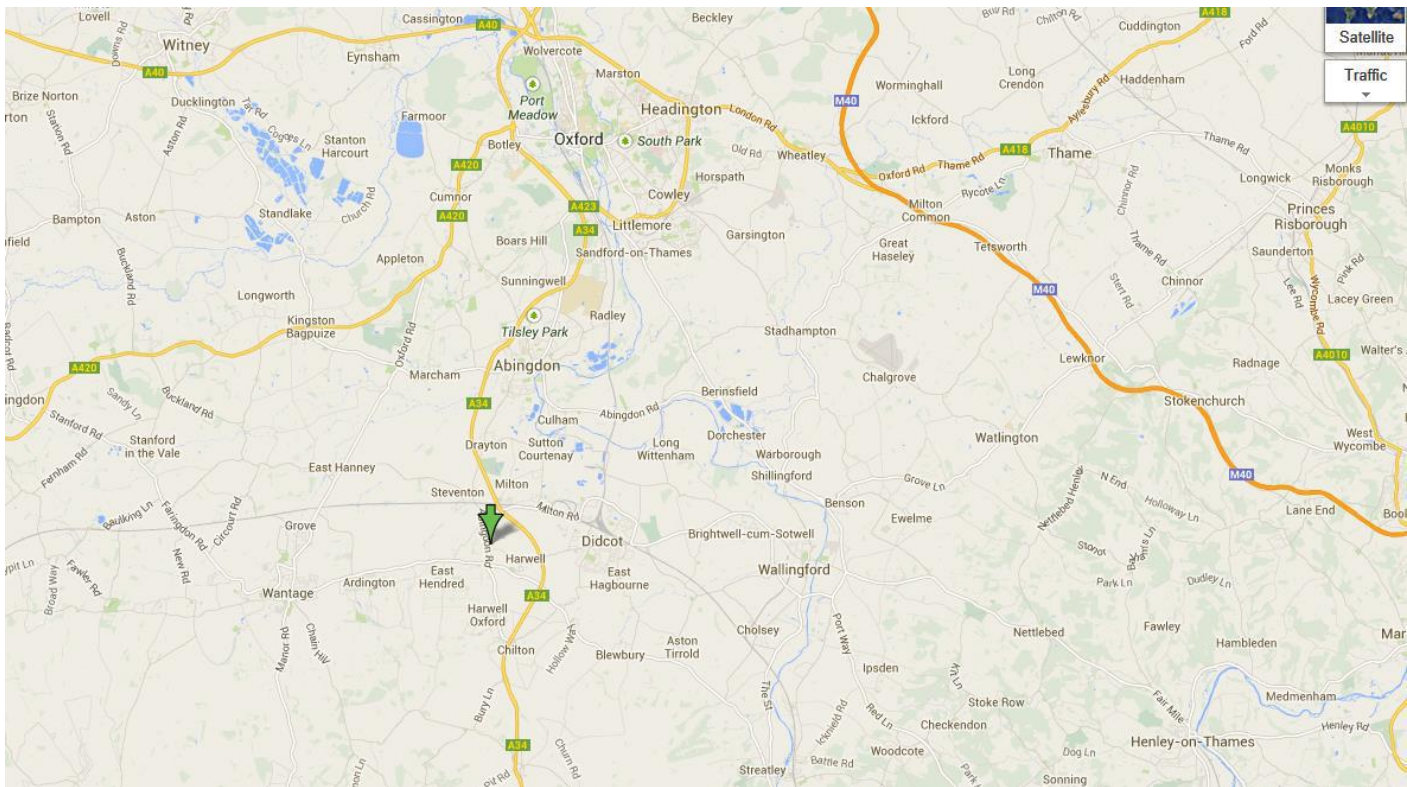


FREQUENTLY ASKED QUESTIONS:-

Q. What is the Site Address and Directions?

A. Grove Farms, Milton Hill, Oxfordshire OX14 4DP



Q. Are there any tickets available on the gate?

A. Unfortunately No! Campsoul 2014 is **SOLD OUT** there are no tickets on the gate, please do not turn up as you will be turned away.

Q. What proof of purchase do I need?

A. All wristbands will be presented to you on arrival at the Main Entrance. Please bring your booking reference or proof of your full name.

Souvenir Campsoul printed Programmes will be available at the entrance for a full guide to the weekend, for a small charge.

Q. What time can we arrive and have to vacate the site?

A. Those with exclusive Friday Club tickets may arrive from 12:00 (Midday) Friday. Please do not arrive before this time!

Saturday and Weekend passes may arrive from 08:30* Saturday morning.

Saturday Night only Tent Pitch passes must pitch their tent in the "Saturday Only" designated area and must vacate by 10:00 Sunday morning.

Sunday passes may arrive from 08:30* Sunday morning.

Sunday Night only Tent Pitch and Weekend passes must vacate by 12:00 Midday Monday.

* Please do not arrive any earlier than above times stated.

Q. What can we camp in?

A. If you have purchased a tent pitch then you may bring a Tent, Campervan or Caravan, you must park in the designated areas. We have designated areas for Caravans / Motorhomes, Saturday Only tent pitch area, Weekend and Sunday tent pitch area, there is also a Family Camping area.

Q. What parking do you have?

A. Car Parking is FREE. If you have a weekend pass and are not leaving the site all weekend then you may park a car or small van next to your tent. If you intend to leave the site over the course of the weekend you must park in the designated parking area.

Q. What amenities do you have?

A.

Water: The Campsoul site is on remote farmland, therefore there is no running water on site, please bring your own bottled water. There will be some bottled water available to purchase.

Toilets: Toilets are available on site. Please note these are portable toilets and only the toilet tissue provided is to be flushed anything else **MUST** be disposed of in the provided refuse bins. We have a Disabled Toilet on-site within the VIP area, so please contact a member of the Campsoul staff if you need this facility over the weekend.

Showers: This year we have some shower cubicles but you must bring your own Solar shower bag filled with water, these then heat up in the sun and can be hung in the provided cubicles or your own cubicle. There will be some available to hire at the main gate.

The Wave (swimming pool) in Didcot is nearby and you can shower there at a approx. cost of £3.50. Didcot Wave, Newlands Avenue, Didcot, Oxfordshire OX11 8NX Tel: 01235 819888

Refuse: There will be plenty of refuse bins around the site for all general rubbish. Please ensure you take any large items home with you, last year we had Gazebo frames, chairs and bedding left. Please do not leave these on site thank you.

Food & Drink: We have an exciting array of vendors on site for the weekend.

The Oxfordshire Pizza Company – serving fantastic Pizza's cooked on a barbecue

The Caribbean Food Shack – a tasty selection of traditional Caribbean food

The Wandering Kitchen – offering a delicious take-away menu, including breakfast, burgers, pulled pork and steak sandwiches, hot & cold drinks

The A-Frame Bar – serving delicious local, organic real ales and cider, as well as spirits & cocktails.

Please note: Only drinks purchased in the A-Frame Bar may be consumed within the A-Frame Tent area.

You may also bring your own food and drinks. BBQ's and Firepits are allowed, please keep these under control so as not to interfere with others camping and cause any danger. All fires must be fully extinguished after use.

Q. Can we bring our Dog?

A. Yes well behaved dogs that will not disturb others are welcome, but must be kept on a lead at all times as we have young children playing and not everybody is a dog lover.

Q. What Children's entertainment do you have?

A. There will be lots for Children to do on site, such as Go-Karts, Bouncy Castle, Fairground, Attractions, Football Pitch, Face Painting and Crafts. Charges for Attractions provided by third parties will have prices displayed on site.

There will be some kid's films showing in the A-Frame Tent Saturday and Sunday Morning 9.30 – 11am. There will also be a treasure hunt on Saturday afternoon.

Whilst children are safe if they remain on site, their parents or guardians are responsible for them at all times. .

We hold a zero tolerance to theft of any sort no matter how small.

Anyone caught will be asked to leave the site immediately and banned from all future Soulpower Promotion Events, and the Police will be informed.

HEALTH & SAFETY

Whilst we, Soulpower Promotions (SP) want you to enjoy the event, we are still aware of the need to comply with any Health and Safety matters to include any Fire Safety Procedures for all in attendance.

The Campsoul Music Festival Health and Safety Policy (along with our Fire Risk Assessment) is available at the main contact point situated at the entrance to the venue should anyone wish to view it.

1. Please be aware of the Fire Points around the venue in particular the Fire assembly Points, in the event of any emergency.
2. Should you be aware of any immediate dangers/hazards please contact a member of the SP team at any time and they will take appropriate action.
3. In the event of an accident/injury an Appointed First Aider is available at the contact point.
4. In an Emergency dial 999.

Campsoul Music Festival Site layout

